

Exam Code: C_TS470_2412

**Exam Name | SAP Certified Associate – SAP S/4HANA Cloud Private Edition,
Service**

Total No. of Questions: 80

Passing Percentage: 66%

Exam Duration: 180 Minutes.



Question 1

When extending a functional location hierarchy, how is a new functional location initially assigned to it?

- A. Automatically based on the functional location category
- B. Automatically based on the structure indicator
- C. Manually by using the list editing transaction
- D. Manually by using the install function

Answer B

Question 2

In an SLA determination procedure, which of the following can you use?

Note: There are 2 correct answers to this question.

- A. Service profile
- B. Response profile
- C. Service contract
- D. Service organizational unit

Answer A 2

Question 3

When creating a reservation in a service order, which storage location can be used? Note: There are 2 correct answers to this question.

- A. The storage location that is assigned to the service organization of the service order.
- B. The storage location that is assigned to the sales organization of the service order.
- C. The storage location that is assigned to the work center of the service order.
- D. The storage location that is assigned to the service employee of the service order.

Answer A C

Question 4

What happens when you execute the step "Release for Billing" in an in-house repair process?

- A. Billing due list entries are created for each repair object.
- B. A billing document is created for each repair order item.
- C. The system creates a billing document request for each selected repair confirmation item.
- D. The repair confirmation items are automatically set to completed.

Answer C

Question 5

What can you display in the app Find Technical Object? Note: There are 3 correct answers to this question.

- A. Installation information of the technical objects
- B. Measurement documents and measuring points of the technical objects
- C. System and user statuses of the technical objects
- D. Service costs of the technical objects
- E. Planned and call dates for recurring service activities

Answer A B C

